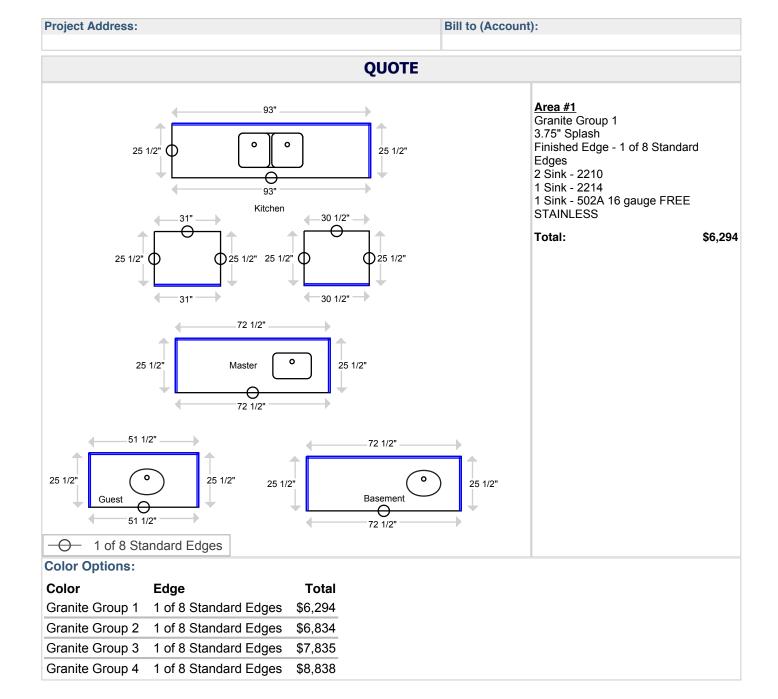
720-344-7625 9844 Titan Court Unit 11 Littleton CO 80125 www.rocksolidcustomgranite.com

Custom Granite Counter Tops

Family and locally owned since 2005, we look forward to living up to our ROCK SOLID reputation

Revision:	Created Date:
1	11/13/2020
Salesperson:	Quote Name:
	Erik Benson



*****ALL SALES ARE FINAL******

50% Deposit required to schedule - 50% Due at the day of installation

PLEASE VERIFY DIMENSIONS ARE ACCURATE, email Rock Solid with any large discrepancies, 1-3" discrepancies will not result in added or lower price unless the need for an additional slab is required

Pricing depicts installation within 20 mile radius of Rock Solid. ANY JOBS FURTHER THAN THAT WILL INCUR A TRIP FEE. Please ask Rock Solid if you fall into this category.

A \$250 Trip fee is charged if we confirm installation date and time and the customer is not ready for any reason, or if Rock Solid has to come back for any reason due to no fault of our own.

PAYMENT OF DEPOSIT ACCEPTS THIS ESTIMATE/CONTRACT IN ITS ENTIRETY
-See below for additional information to facilitate a successful installation.

Terms and Conditions:

This proposal is good for 30 days.

- >Remnants will be paid for in full to reserve piece and start project
- >Kitchens require a 50% deposit, Remnant or sale items require payment in full
- >Estimated time from contract to install is approximately 3-5 weeks from date of sign-offs or deposit. This assumes the project was ready at the time of purchase. Clients who wish to minimize the lead time can pre order their jobs and schedule out the template and install dates ahead of time. Typically we can install about 2 weeks after a pre scheduled template (SUBJECT TO AVAILABILITY)
- >Estimates based on drawings provided; final price determined from Rock Solid's actual template. Typically if your diagram is within 1-3" on dimensions there will be NO price change. Large discrepancies will incur additional fees so please verify the diagram we sent back with quote.
- >Remnants belong to Rock Solid for all selections. Other areas not on original quote can be contracted out of remainder of chosen slabs but must be added at time of initial contract or before template and completed at the same time as the original project. Based on availability of chosen slabs
- >Rock Solid has the right to determine location of seam placement depending on material used and how the stone is to lay on top of all under mount sinks as determined by templates or industry standard.
- >Rock Solid has the right to determine the faucet hole locations if not previously specified by the customer at the time of installation.
- > Customers are required to provide undermount sinks at time of template; top-mount sinks, faucets and cooktops need to be on-site at time of install otherwise an additional trip fee may occur (\$250)
- >Farm/ Apron style sinks are to be mounted into the sink base before Rock Solid arrives for template.
- >There can be ABSOLUTELY no changes to jobs after the template is completed. You must also not modify or change anything to walls or cabinets after the template is created. This including tiling backsplashes etc.
- >Buyer acknowledges that natural stone (including quartz) is a material with natural variations in surface finish and color and agrees to accept such variations
- * ROCK SOLID IN-STOCK MATERIAL: Slab selection is not permitted; client is encouraged to view front slab of current bundle(s). If there's more than one bundle at that time, client can choose from which bundle we cut from. Natural slab bundles will match from the front slab to last slab, slight variances can occur, If a customer likes the front slab the remaining slabs will look nearly identical.
- *NON-STOCK MATERIAL: Client is permitted to do slab layout AT REQUEST BY CLIENT no later than time of template with Rock Solid template tech. THIS MUST BE SIGNED FOR. If client does not sign or verify in writing then Rock Solid will cut as we see fit. If client does not request layout at the time of template, Rock Solid will defer to our sawyers recommended layout/seam placement.
- *SINKS FROM ROCK SOLID: The sinks only come as is. Drains, flanges, sink grates do not come with any sinks. They can be purchased from Home depot or other suppliers.
- *REUSING EXISTING ITEMS: If client wishes to reuse existing sinks or cooktops etc. then they will need to be removed prior to template. Any item left on site during a countertop demo will be subject to damage and Rock Solid will not be liable for such items.
- **A RESPONSIBLE PARTY IS REQUIRED TO BE ON SITE DURING TEMPLATE AND INSTALL
 As a fabricator, Rock Solid is responsible to bid, measure, fabricate and install according to industry standards. While we purchase

these products, we are not responsible for their durability. It is the client's responsibility to be educated on inherent properties of their chosen material, all quartz manufactures have their own warranties, guidelines and cleaning procedures which can be found online. Client should investigate these properties prior to purchase

- 50% deposit, balance upon completion and/or installation. BALANCE is due at the time of install. If you are purchasing on behalf of your client or relative then you MUST have payment ready before installers leave job site.
- A finance charge will be assessed at the rate of 2% per month (ANNUAL PERCENTAGE RATE OF 24%) on any balance not paid within 5 days from the date of install.
- Signing of this order and or payment of deposit on job shall constitute a contract between Rock Solid and the party signing below or submitting 50% deposit. It is our policy to expect payment from the person or company who places the order. It is not our responsibility to ensure your payment from your client. If any payment or payments to this contract are not made in accordance with the terms provided herein or under a separate agreement, the party obligated hereunder to make such payment or payments shall be liable for all collection costs including but not limited to attorney's fees, court costs, etc.

LIABILITY DISCLOSURE WHAT WE DO/ DO NOT DO

By signing at the bottom or paying your 50% deposit, you (customer) are recognizing the liabilities of Rock Solid Custom Granite when performing job services including but not limited to template, fabrication, installation and additional labor services such as removal of countertops. Not all items may apply.

ROCK SOLID IS:

- >Responsible for anything involved with the install of stone/quartz countertops (seams glued, countertops as level as the surface we are applying to will allow, attaching a dishwasher mounting bracket should the space allow, mounting of all under mount sinks and sealing to the stone with a clear caulk, drilling of faucet holes, caulking of backsplashes to the countertop and wall (1 coat to wall is all we provide) etc... All trim work, paint, cabinet leveling, flooring, plumbing, electrical and wall repair are duties performed by other trades, not Rock Solid Custom Granite. We will do our best to minimize the need for such repairs.
- >Responsible for completing the installation and leaving the site as a broom swept construction site. Please expect dust/small debris during your countertop installation. We recommend having nothing inside your lower cabinets during the demo/ install. Customers who have cooktops should expect more residual dust as part of the cutting and installation process. Rock Solid will caulk all backsplashes with a clear paintable caulking. Should your walls have gaps we will not make a second trip to re caulk gaps should the caulking shrink after drying. We use Alex brand clear latex caulk+silicone from Home Depot or Lowes should you need to apply an additional coat.
- >Responsible for sealing all-natural stone countertops at the time of installation using a 15-year dry treat sealer. This is the best sealer on the market today.

ROCK SOLID IS NOT:

- >NOT responsible for cabinet frame or surface damage when we are removing or demoing tile or granite countertops. We do our best to eliminate any issues. There is not way of determining if such issues will arise until we start the removal process. We have been very successful in removal with no damage. Should damage occur Rock Solid will attempt to locate a contractor to help repair at the clients expense.
- >NOT responsible for removing full height tile backsplashes. If Rock Solid is providing removal of your existing countertops we only remove what is needed in order to facilitate the countertop install. Customers should remove any mirrors, backsplashes etc. before the day of demo or install
- >NOT responsible for gaps between existing tile backsplashes or mirrors. Customers should remove these prior to installation so we can be sure installation is a success.
- >NOT responsible for small gaps along drywall when we are templating over existing countertops, customer should expect a gap and caulk/grout after install, or tile backsplashes will cover
- >NOT responsible for installation of items such as Shower seats, shower curbs, niches or anything going inside a shower. All pieces inside a shower should be installed by a licensed tile contractor (UNLESS they are solid panel in which case Rock Solid will install.) Rock Solid will measure and fabricate such pieces and deliver them the day of install unless client wishes to pick up sooner.
- >NOT responsible for plumbing/appliance disconnect and reconnect. Please schedule disconnect the day before countertop install and reconnect 24 hours after countertop install. Should you want a referral please contact office. We do not contract these services
- >NOT responsible if drywall pulls away from studs during countertop demo.
- >NOT responsible for potential minor wall repair due to standard installation procedures. (Stone is heavy and occasionally we will nick or ding the walls while we lift and maneuver these pieces into place. We do our best to minimize such issues.

>NOT responsible for protecting flooring outside using drop cloths to cover walking surfaces. Rock Solid does provide this protection in walk ways. Customers with wood or new flooring should apply a layer or Rosin paper or heavy-duty cardboard, this is the responsibility of the customer and should be done prior to installation date/time. The installers are not permitted to remove their work boots when working. This is an OSHA standard enforced to protect the installers from injury.

>NOT responsible for removing ranges or cooktops – this is to be done prior to install by homeowner. If appliances are moved by Rock Solid at request of homeowner, Rock Solid is not liable for any potential damages to existing finishes (cabinets, floors etc.)

>NOT responsible for installing support for large overhangs

>NOT responsible for consequent sealing of natural stone after initial sealant at time of install.

>NOT responsible for stains, scratches, and any other cosmetic damage that was not noted at the time of install on the sign off sheet. Customer is required to sign off at the time of install.

THANK YOU FOR CHOSING ROCK SOLID. WE WANT YOU TO BE AS HAPPY AS ALL OUR PAST CLIENTS. THIS CONTRACT IS IMPORTANT TO READ AND UNDERSTAND SO YOU KNOW WHAT TO EXPECT AND CAN PREPARE FOR A SUCCESSFUL INSTALLATION DAY!

PHONE ORDERS WILL NOT HAVE A SIGNATURE. PAYMENT OF DEPOSIT ACCEPTS THE CONTRACT IN FULL. PLEASE ASK US ANY QUESTIONS PRIOR TO SIGNATURE OR PAYMENT OF DEPOSIT.

X______(CUSTOMER SIGNATURE) DATE